



BETTER TOGETHER

Inner West
Neighbour
Aid 

ANNUAL REPORT 2019/2020

BETTER TOGETHER

Our lives changed dramatically in the opening months of 2020. A global pandemic was declared, impacting everyone's way of life. As we faced this crisis together, we searched for positive ways to look after ourselves and each other.

'**Better Together**' celebrates the power of community and companionship and the strength of our connection to one another that carries us through challenging and uncertain times.

At Inner West Neighbour Aid we provide the means for our clients and volunteers to connect with each other and the wider community.

Our community and all of our programs are an important part of our lives. In 2020 our focus shifted from 'being together' to 'being together apart'.

Innovation and passion enables an organisation of our size to respond, adapt and continue to make a positive impact in the community.

Call us on 9799 5099 to find out more about our programs.



Board (L-R): Wendy Turner, Ben Lever (Chairperson), Lorna Clifford (Client Representative), Janice Adam, Dorothy Jamieson (Client Representative), Fiona Fischer, Mercy Splitt, Francesca Grace (Secretary), Jeanette Gilbert (Treasurer and Volunteer Representative). **Not pictured:** Lesley Hambusch



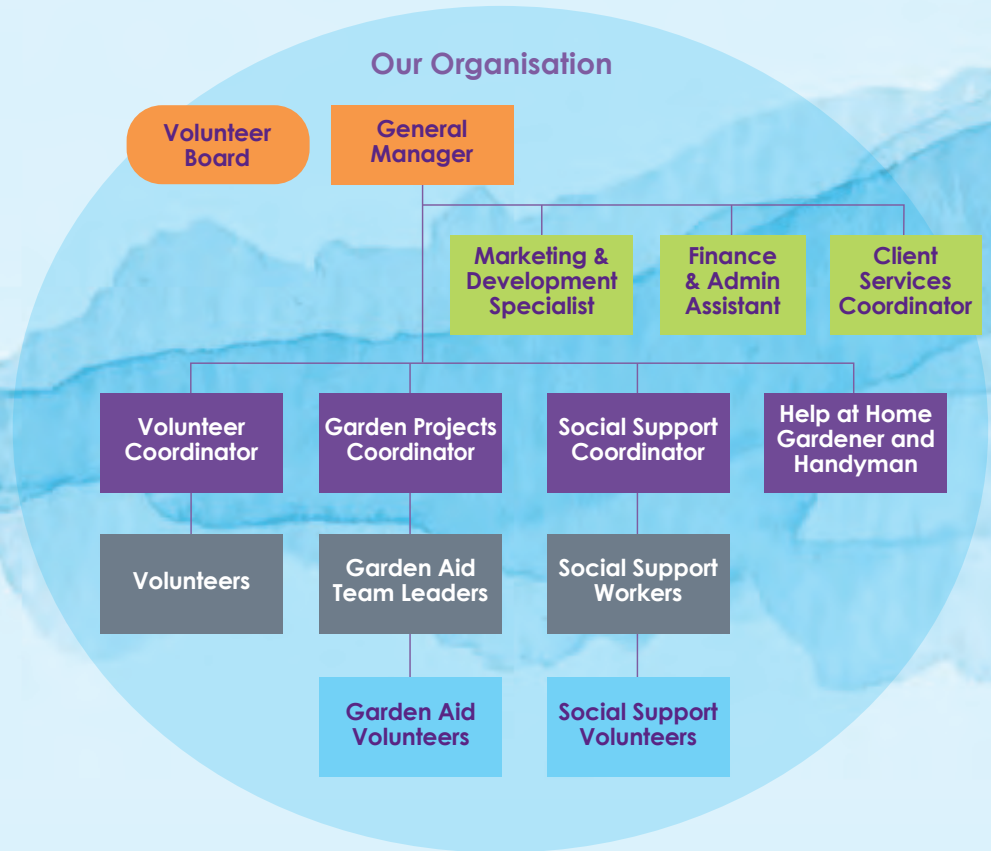
Staff (L-R): Lara Allen, Rochelle Self (resigned March 2020), Stuart Blundell, Allison Yee-Brogan, Roman Deguchi, Anne-Lee Hakkennes (resigned November 2019), Indah Kusumawati, Michael Wohlfiel, Natalie Ciccio (resigned March 2020), Jackie Walters, Emma Torres. **Not pictured:** Jacqueline Elliott (commenced March 2020), Tina Craigen (commenced June 2020)

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ABOUT INNER WEST NEIGHBOUR AID

Active since 1992, we run targeted programs to help older people and people with disability stay active, healthy and connected to the community. Our small team of professional staff work closely with committed volunteers who contribute their time and skills to enhance the lives of clients.



Vision

A community where seniors connect and share their knowledge to lead active, social and independent lives.



Neighbour Aid friends Mary O'Hare and Sheelagh Good

Mission

Inner West Neighbour Aid enhances community spirit by providing social support and home assistance to older people, people with disabilities and carers in our local area. We connect people who are passionate about helping others with people who need support to live safely and independently at home and remain active in our community.

Values

- Clients are central to our services and everything we do
- We show respect and empathy in all relationships
- We are honest and transparent
- We accept our individual responsibilities and value team work
- We create a safe and supportive environment for people in our community
- We embrace innovation so that we can continue to provide outstanding services.

2019-2020 HIGHLIGHTS

596
.....

Clients
assisted*

52
.....

New clients
welcomed

222
.....

Gardens
transformed

169
.....

Lawns mowed
(758 services)

10
.....

Dog walking
clients with 36
volunteers

87
.....

Help at Home
clients

125
.....

Outings

63
.....

Health and
wellbeing
sessions**

12
.....

Ashfield Boys High
School shopping
trips

26
.....

Assisted online
shopping
sessions

6
.....

Pet adoption
clients

27
.....

Five Senses Garden
workshops

12
.....

Home & community
visiting clients

205
.....

Volunteers
in total

25
.....

New
volunteers

48
.....

Volunteers up
to 2 years of
service

45
.....

Volunteers
over 5 years

5
.....

Volunteers
over 10 years

From 23 March 2020 to 30 June 2020 programs were suspended due to COVID-19.

* Total client numbers were affected as a result of Phone Reassessments and updating records for changes in circumstances, including moving to a Home Care Package, moving out of area or a change in living arrangements. **Alive & Kicking, Stand Tall

OUR PROGRAMS

Around the Home

Gardening: For clients who have gardens that need attention and receive limited support. Our professional team works with clients to plan a garden they will enjoy. Volunteers help restore gardens so they are safe, easy to maintain and look great.

Lawn mowing: We help maintain the external beauty of client's homes with our subsidised lawn mowing program. Services are provided by an approved professional.

Pet Adoption: We work with the RSPCA to help clients find the right dog or cat to match their needs. Pets bring unconditional love and in return receive a second chance at life.

Dog Walking: We match clients with a passionate volunteer dog walker who take the pet for an extra walk each week. Many clients and dog walkers bond over their mutual love of pets.

Assisted Online Shopping: A temporary or ongoing fortnightly service for clients who find it difficult to get out to the supermarket. We discuss the order over the phone, place it online with our preferred supplier and have it delivered direct to client.

Out and About

Outings: Clients discover Sydney on outings full of fun and friendship. Our weekday outings are extremely popular including: picnics, movies, ferry rides, gardens, galleries, fish and chips by the sea, exhibitions, parks, shows, clubs and more.

Grocery Shopping: Select students from Ashfield Boys High School are paired with local clients who are independent but require physical help with their grocery shopping. This program also supports intergenerational and cross-cultural connection.

Saturday Social Group: Clients under 65 living with disability enjoy discovering Sydney every second Saturday on outings including: ferry rides, movies, gardens, exhibitions, bowling, galleries, art and craft, lunches out and more.

OUR PROGRAMS (CONT'D)



Neighbour Aid connections Beverley Garry and Valda Day

Health and Wellbeing

Alive & Kicking: Clients stay independent and mobile by exercising their mind and body at our weekly program of fun supported activities including: gentle exercise, laughter yoga, art, brain training, healthy ageing talks and games.

Stand Tall: This balance and strength program supports clients to have a go, build their strength and confidence, reduce the likelihood of falls and meet new people. Delivered by professional

trainers at a local gym, sessions are safe, friendly and fun.

5 Senses Garden Workshops: Inclusive workshops focusing on: health and wellbeing, creativity, culture, food and sustainability. Open to clients and the public, workshops are a great way to stay connected to the community and to continue to develop skills in a welcoming environment.

Visiting

Home and community visiting: Clients are carefully matched with a volunteer on the basis of interests, experiences and outlook on life. Fortnightly visits are relaxed and informal with strong, lasting friendships formed.

Social Enterprise

Help at Home: Our competitive fee-for-service program includes lawn mowing, gardening, window and gutter cleaning and minor repairs around the home. It is open to people living in the inner west regardless of age, financial situation. Income generated supports our subsidised programs.

OUR VOLUNTEERS

We are grateful for the diversity and contribution of our amazing volunteers who choose to spend their time and use their skills to support our clients. Our community is richer from your involvement.

10+ years' service

Valda Day
Colin Dunn
Jennifer Mines
Trisha Molinari

5+ years' service

Janice Adam
Stella Angelo
Sean Bradley
David Braund
Shonagh Briscoe
Simon Bromage
Cheryl Carpenter
Sharron Chen
George Cooley
Dianne Couch
Warren Farrell
Fiona Fischer
Amy Fisher
Jeanette Gilbert
Clive Gilmore
Francesca Grace
Jeff Graham
Julie-Anne Hall
Shaun Herat
Elissa Howie
Janette Ireland
Sally James
Gary Kearns

Francesca Koovousis
Liao Kuo
Daphne Lackner
Heidi Lau
Susanne Liang
Terry Lockyer
Isabella Low
Jacqueline Martins
Robert Matthews
Melanie Mence
Anthony Moody
Jeff Northam
Josephine Penkala
Maria Prendergast
Leianne Ross
Joseph Szima
Miriam Tomita
Wendy Turner
Kate Vincent
Melissa Watt
Prasad Wijesekera
Pamela Williams

Up to 2 year' service

Oliver Ashcroft
Nicole Bondoc
Debra Brown
Colin Buckman
Chelsea Chan
Cherylyn Channell

Lorna Clifford
Richard Crass
Peter Dale
Michael Doyle
Columcille Garvey
Carlo Gilchrist
Emily Goldenstein
Lesley Hambusch
Lynnette Hewitt
Jace Hoffman
Cassandra Houlihan
Dorothy Jamieson
Kimberley Jenkins
Ellen Kearns
Anna Kelly
Simon Kennedy
Rosanna Kerwan
Karina Kouck
Nicha Kuanpadoong
Catherine Larcombe
Ka Shin Leona Leung
Ben Lever
Jetty Lim
Sarah Lindsay
Andrew Lummow
Melanie Morningstar
Holly Neely
An Minh Thi Nguyen
Jade Pretorius
Ashley Reed

Kani Shan
Ilikini Sorova
Mercy Splitt
Kristina Strangers
Rodney Strangers
Cheryl Sumady
Claire Thompson
Camilo Torres
Lisa Tran
Brittney Van Saarloos
David Wilke
Yin Xu

We also thank and farewell the following volunteers this financial year

Madeleine Andrews
Connor
Anagnostopoulos
Kirsty Azzopardi
Myriam Baghnaqui
Natalie Bamber
James Bradley
Jean Burkinshaw
Sarah Buxton
Joseph Cabusas
Ella Callan
Benjamin Cantelo
Christine Carter
Jeremy Tsz Yim Chan
Geethu George
Chenginiyadan
Marla Cranston
Peter Crawford
Paul D'Arcy

Adrianna De Nardi
Jordan Dean
Roman Donovan
Fiona D'Souza
Stephen Edwards
Daniel Fechner
Selina Foo
Kate Foran
Helen Forstmann
Marijcke Gibson
Isabelle
Goodenough
Jean Hanna
Deborah Harris
Mirsina Houvardas
Melissa Jimenez
Jack Johansson
Nicole Jones
Dolly Kachwaha
Lachlan Kadrian
M M Imran Khan
Shannon Kiernan
Kristina Kresic
Nick Kulevski
Primrose Madziva
Harley Mahon
Alexander Maitland
Vimala Mariappan
Gibson Marijcke
James McGill
Daniela Mrencevski
Eve Mullen
Danielle Nasr
Alvin Nath

Thuy Van Ngo
Tri Nguyen
Daniel O'Reilly
Vishal Patel
Moana Peai
Thufail Rafeekh
Lauren Rice
Stephen Rosser
Queenie Saguin
Jenida Satem
Marc Schroder
Angus Shum
Vijendra Singam
Meryn Slater
Alexander Stoker
Nicole Sultana
Warunee
Tantiarunrung
Sivathmajan
Tharmanathan
Van Brian To
Shannon Tong
Leesa Torrington
Stephen Trickey
Chloe Wagenknecht-Reid
Suzanne Weinert
Deborah White
Tim Wilkinson
Louisa Wilson
David Wood
Anna Xue
Jodie-Anne Yaari
Kizzy Yang
Henry Yeung

GENERAL MANAGER'S REPORT



Who could have predicted that 2020 would be such a challenging year for so many people and organisations, right across the world? Challenging times can bring out the best and the worst in organisations, but looking back over the past few months at Neighbour Aid, 2020 can only be defined as a period of strength, commitment to quality, continuity, and resilience.

We celebrate our achievements for the financial year ended 30 June 2020:

- We received a grant for over \$50,000 by the NSW Department of Premier and Cabinet under the My Community Project to deliver Dementia Wellness Workshops at the 5 Senses Garden in partnership with Sydney Local Health District.
- The SBS Social Media Department developed an article and video on the 5 Senses Garden Workshops and filmed the Rivendell School Gardening Program (November 2019).
- We were nominated as the successful organisation to take over Commonwealth Home Support (CHSP) funding for Strathfield Aged Day Care, to commence operations from 1 July 2020. This cemented our organisation as a strong performer in social support services.
- Our new website went live in September 2019.
- Staff members were invited to present at the Rivendell Flower Show (September 2019) and the NSW CHSP Conference (March 2020).
- From 1 September 2019 we no longer provided Subsidised Minor Home Maintenance services. After reviewing the program for over 2 ½ years, we found limited demand for the subsidised service and difficulty in securing long term contractors. By ceasing the Subsidised Minor Home Maintenance Service, one door closed and another door opened. It was our plan that any minor handyman work required by our clients could be achieved through our new Help at Home service.



A Very Merry Christmas breakfast

GENERAL MANAGER'S REPORT (CONT'D)

- Help at Home was established in April 2019 and operated for its first full financial year. This service came as a direct response to a growing need within the community for extra home support services by trusted, professional organisations in the local area. By June 2020, Help at Home had provided services to almost 90 clients.
- We held a Very Merry Christmas Breakfast for the first time on Christmas Day 2019 with the support of the Canada Bay Club. Clients, volunteers and staff made the event special because of their kindness and generosity.
- The 5 Senses Garden Workshops commenced in March 2019 and also ran through its first full financial year. Prior to COVID-19 program suspension, there were over 50 people attending workshops per month. The success of the Workshops culminated in a feature story on ABC's Gardening Australia with Costa Georgiadis being filmed in February 2020.
- Under government directive due to COVID-19, Neighbour Aid suspended all programs from 23 March 2020. Throughout this process, Neighbour Aid took a calm, measured approach. Staff remained informed and employed, volunteers, contractors and clients remained informed.
- As a response to suspended programs, we introduced Hello Neighbour Drive by Parties to provide meaningful social contact whilst social distancing. The purpose was to check in with our clients regarding their mental health and wellbeing, to be present for our clients and remind them they are not forgotten.
- Phone Bingo Parties were introduced, as a new weekly program that can be played safely in the comfort of people's homes. Clients call the Neighbour Aid office using a teleconference facility with a staff member facilitating bingo and trivia. The purpose of this program is to invite people to play and stay playful, to provide a purposeful indoor activity with a set time and day and encourage a return to structure.



ABC's Gardening Australia with Christalla Michael and Costa Georgiadis

- We conducted Phone Reassessments and Wellbeing Checks with over 500 clients.

During the financial year we farewelled Anne-Lee Hakkennes (Nov 2019), Rochelle Self (March 2020) and Natalie Ciccio (March 2020). We thank them for their special contribution to the Neighbour Aid

story. To our other staff members Lara Allen, Stuart Blundell, Tina Craigen (commenced June 2020), Roman Deguchi, Jacqueline Elliott (commenced March 2020), Indah Kusumawati, Emma Torres, Jackie Walters and Michael Wohlfiel thank you for your continued support and commitment. Thank you for delivering exceptional programs and for consistently upholding the values of Neighbour Aid. We are not a team because we work together, we are a team because we respect, trust and support each other.

It is a pleasure to work with such a skilled and dynamic board. During a unique and challenging year, the board showed outstanding adaptability and capability. Thank you for giving your time to help others, sharing your strengths and making a difference in our community.

Our Inner West Neighbour Aid community has a strong and kind spirit.

Allison Yee-Brogan
General Manager

CHAIRPERSON'S REPORT



My first year as Chairperson has been steeped with external challenges that have been met admirably and successfully by a skilled group of fellow board

members and a committed team of staff and volunteers.

The financial year began on a positive note, with the Australian Government announcing the extension of funding arrangements for the Commonwealth Home Support Programme (CHSP) from 1 July 2020 to 30 June 2022. This provided reassurance that entry level home support for older Australians is seen as relevant in the continuum of care. The board proceeded to lay the foundations for a year of consolidation. The board and staff teams met at an inaugural Connect and Grow Team Building Session to discuss the key strategic issues facing the organisation. The Constitution was reviewed and adopted at the 2019 Annual General Meeting

(October 2019) and our new vision statement was launched in early 2020. The vision statement reflects our respect for seniors in our community, our desire to create a space to listen to their stories and acknowledge their lived experiences.

When COVID-19 hit our shores on the tail end of the lengthy drought then devastating bushfire season, the decision was made to suspend all of Neighbour Aid's programs from 23 March 2020. This decision was not taken lightly and was in the best interests of older and more vulnerable members in our community and those people who support them. Thankfully, our funding body confirmed that our funding would continue during the suspension period and that organisations would not be penalised for any reduction in service hours. Neighbour Aid responded swiftly and strategically by directing resources towards delivering critical services, such as ensuring clients had access to meals and groceries, undertaking welfare checks and conducting phone calls.



Our 5 Senses Garden, Rhodes Park

During the financial year, the board welcomed 2 new Client Representatives, Dorothy Jamieson and Lorna Clifford in August 2019 and farewelled Mercy Splitt in February 2020. I would like to take this opportunity to thank all current board members for their commitment and continued

support this year, particularly as decisions and close communication was required as government guidelines changed almost daily from March 2020 – June 2020. Thank you also to our incredible team of staff and volunteers who continued to support clients in many different shapes and forms, during the period from program suspension to the safe and steady resumption of programs.

Whilst some uncertainties may remain ahead, we remain committed to providing safe and innovative programs for seniors and people with disability in our community. I close with the all too oft heard phrase “we’re all in this together”. We draw upon the strength and resilience of our seniors and our role is to lead with positivity and strength and shine a light forward.

Ben Lever
Chairperson

TREASURER'S REPORT



The annual audited accounts to 30 June 2020 are presented for consideration and adoption. The financial information that follows is an abbreviated version of our full Financial Statements, a copy of which is available on request. This financial year, Inner West Neighbour Aid has reported an operating surplus of \$65,697 (2019: operating surplus of \$147) and total net assets of \$321,501 (2019: \$255,804).

Operating Summary

| | 2020 | 2019 | % Change |
|---------------------------|-------------|-----------|----------|
| Income | \$1,075,598 | \$967,999 | 11% |
| Expenses | \$1,009,901 | \$967,852 | 4% |
| Surplus before income tax | \$65,697 | \$147 | |

The 11% increase in income from 2019 to 2020 was attributed to the following:

- Canada Bay Council COVID-19 donation of \$3,333.

- Cash Flow Boost of \$48,512 received from the Australian Taxation Office due to COVID-19. Legislation was passed to provide temporary cash flow support to small-medium business and not for profit organisations.
- Department of Health COVID-19 grant of \$6,000.
- Inner West Council COVID-19 grant of \$25,000.
- NSW Department of Premier and Cabinet grant of \$53,231 for the Dementia Wellness Workshops being held at the 5 Senses Garden in partnership with Sydney Local Health District.

Client contributions were reviewed and aligned with industry averages. The pet adoption fee increased from \$25 to \$30 per pet adoption (last increase 2018), the daily transport fee increased from \$10 to \$12 for outings, exercise and workshops (last increase 2018) and the Lawn Mowing Subsidy reduced to \$15 per cut from \$20 per cut (last review in 2005).

We commend the ongoing development of the Help at Home program, which commenced in

April 2019. June 2020 marked the first month that direct income exceeded direct costs resulting in Help at Home reaching breakeven point. Contributing factors to the surplus for the month of June included returning customers, improved quoting procedures, a fee review, Home Care Package clients using their funding to pay for Help at Home services, increasing service offerings to include window and gutter cleaning.

The suspension of services from 23 March 2020 due to COVID-19 impacted financial operations as follows:

- Reduction in client contribution and service fees.
- Reduced project, petrol, volunteer, contractors, board and staff training expenditure.
- The Department of Education waived rental of the office space for April to June 2020 due to COVID-19.
- Increased postage, printing and marketing expenditure due to special edition client newsletters.

- Reduction in staff expenditure due to non-replacement of 3 staff positions (pre-COVID-19 resignations).
- Increased recruitment expenditure for hire of temporary staff.
- Increased IT expenditure due to upgrade of workstations, monitors, mobile phones and landlines.
- Increased vehicle expenditure due to replacement of van decal, repairing minor damage to vehicles, removal of 2 seats from van to become an all-licence vehicle.
- Improved office health and safety, including expenditure on kitchen and flooring renovation, window cleaning and installation of a staff notice board.

I am very pleased to deliver our financial report, and would like to thank the Board, our General Manager and Finance and Administration Assistant and auditors.

Jeanette Gilbert, Treasurer

AUDITED FINANCIAL STATEMENTS

Income Statement for the year ended 30 June 2020

| | 2020 \$ | 2019 \$ |
|---------------------------------|---------------|------------|
| INCOME | | |
| Gross receipts | 889,751 | 821,648 |
| Grants received | 61,600 | 81,000 |
| Donations | 8,974 | 9,753 |
| Service fees | 19,269 | 17,793 |
| Membership fees | 2,160 | 5,900 |
| Interest received | 1,375 | 2,752 |
| Other income | 92,469 | 29,153 |
| | 1,075,598 | 967,999 |
| EXPENSES | | |
| Audit Fees | 3,045 | 3,045 |
| Bad debts | 50 | 0 |
| Board and governance expenses | 5,585 | 9,009 |
| Depreciation expense | 9,436 | 32,399 |
| Employee benefits expense | 728,372 | 716,738 |
| Insurance expenses | 14,065 | 12,676 |
| Motor vehicle expenses | 34,128 | 26,609 |
| Other expenses | 133,014 | 79,315 |
| Project costs | 66,642 | 71,592 |
| Rent | 15,564 | 16,469 |
| | 1,009,901 | 967,852 |
| Surplus before income tax | 65,697 | 147 |
| Income tax expense | 0 | 0 |
| Surplus after income tax | 65,697 | 147 |

Statement of Financial Position as at 30 June 2020

| | 2020 \$ | 2019 \$ |
|--------------------------------------|----------------|----------------|
| CURRENT ASSETS | | |
| Cash assets | 445,096 | 349,892 |
| Receivables | 2,256 | 3,512 |
| Other current assets | 24,209 | 998 |
| TOTAL CURRENT ASSETS | 471,561 | 354,402 |
| NON-CURRENT ASSETS | | |
| Property, plant & equipment | 0 | 9,436 |
| TOTAL NON-CURRENT ASSETS | 0 | 9,436 |
| TOTAL ASSETS | 471,561 | 363,838 |
| CURRENT LIABILITIES | | |
| Trade and other payables | 57,850 | 8,912 |
| Provisions | 32,610 | 32,108 |
| TOTAL CURRENT LIABILITIES | 90,460 | 41,020 |
| NON-CURRENT LIABILITIES | | |
| Provisions | 59,600 | 67,014 |
| TOTAL NON-CURRENT LIABILITIES | 59,600 | 67,014 |
| TOTAL LIABILITIES | 150,060 | 108,034 |
| NET ASSETS | 321,501 | 255,804 |
| MEMBERS' FUNDS | | |
| Retained profits | 321,501 | 255,804 |
| TOTAL MEMBERS' FUNDS | 321,501 | 255,804 |

A comprehensive copy of our audited financial statements for the year ended 30 June 2020 is available on request

AUDITOR'S LETTER



INNER WEST NEIGHBOUR AID INCORPORATED
(ABN 20 500 363 056)

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF INNER WEST NEIGHBOUR AID INCORPORATED

We have audited the accompanying financial report, being a special purpose financial report, of Inner West Neighbour Aid Incorporated (the entity), which comprises the Income Statement, Statement of Financial Position as at 30 June 2020, notes comprising a summary of significant accounting policies and other explanatory information, and the Statement by Members of the Board.

Board Members' Responsibility for the Financial Report

The Board Members of the entity are responsible for the preparation of the financial report that gives a true and fair view and have determined that the basis of preparation described in Note 1 to the financial report is appropriate to meet the requirements of the *Corporations Act 2001* and is appropriate to meet the needs of the members. The Board Members' responsibility also includes such internal control as the Board determines is necessary to enable the preparation of a financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

Auditor's Responsibility

Our responsibility is to express an opinion on the financial report based on our audit. We have conducted our audit in accordance with Australian Auditing Standards. Those standards require that we comply with relevant ethical requirements relating to audit engagements and plan and perform the audit to obtain reasonable assurance whether the financial report is free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the financial report. The procedures selected depend on the auditor's judgment, including the assessment of the risks of material misstatement of the financial report, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the entity's preparation of the financial report that gives a true and fair view in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the entity's internal control. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of accounting estimates made by the Board Members, as well as evaluating the overall presentation of the financial report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.



Independence

In conducting our audit, we have complied with the independence requirements of the *Corporations Act 2001*.

Opinion

In our opinion the financial report of Inner West Neighbour Aid Incorporated is in accordance with the *Corporations Act 2001*, including

- giving a true and fair view of the entity's financial position as at 30 June 2020 and of its performance for the year ended on that date; and
- complying with Australian Accounting Standards to the extent described in Note 1 and the *Corporations Regulations 2001*.

Basis of accounting

Without modifying our opinion, we draw attention to Note 1 to the financial report, which describes the basis of accounting. The financial report has been prepared for the purpose of fulfilling the Board Members' financial reporting responsibilities under the *Corporations Act 2001*. As a result, the financial report may not be suitable for another purpose.

MNSA Pty Ltd

MNSA Pty Ltd

Mark Schiliro (Chartered Accountant & Registered Company Auditor)
Director of MNSA Pty Ltd (Registered Audit Company)

Dated this 31st day of August 2020

OUR FINANCIAL SUPPORT

The support we receive enables us to continue to develop the programs and connections within our community. We are grateful for your invaluable contribution.

Main funding bodies



Grants



Corporate Support



OUR DONORS

Thank you to all of our generous donors. Your support enables us to connect with more people in our community.

Margaret Alvares
Stella Angelo
Gladys Barnes
Lois Bennett
Tracy Black
Maxwell Blackman
Gwen Boucher
Julie Buchanan
Heather Burbidge
Jean Burkinshaw
Carol Calabrese
Veronica Carey
Lois Casinader
Elena Catasta
Maureen Ciardi
Natalie Ciccio
Lorna Clifford
Helen Collier
June Combe
Kathy Conlon
Norma Cooke

Aidree Cotterill
Val Day
Carmela Di Cola
Fortunata Donato
Robert Dreher
Valerie Elvy
Carmela Ferraro
Sylvana Ferraro
Pina Franchi
Lois George
Sheelagh Good
Rosaria Gulotta
Gwen Hodges
Maria Houteas
Noelene Hoy
Sally James
Shirley James
Ruth Jeremy
Sarah Kistan
Ivan Laus
Ben Lever

Susanne Liang
Silvana Mantellato
Teresa Maressa
Angela Mazzurco
Jo McAlinden
Delores McAndrew
Joyce McConnell
Anna Migliore
Beryl Mowbray
Eve Mullen
Kamelia Nassar
Mary O'Hare
Jennifer O'Neill
Ruth Payne
Norma Piper
Maria Prendergast
Jill Prentice
Finette Psarianos
Pushpa Pulendiran
Tina Sacco
Nirmala Santhiran
Caterina Scarfo
Clare Schmitzer
Marie Shang
Mike Small
Gwen Stackpool
Clare Storos

Margaret Swift
Hazel Tansley
Eve Taylor
Isobel Taylor
Anne Tunks
Melissa Watt
David Wilke

Marie Winfield
Rosalie Wooldridge
Carmelina Zappala
Over \$200
Fiona Fischer
Joseph Szima

Corporate and Other Donors
Drummoyne Probus Club
Therapeutic Gardens Australia
Strathfield Council



Phone Bingo with Jackie Walters

OUR NEIGHBOUR AID COMMUNITY

Together we provide a welcoming community where our clients are respected and supported to stay independent, healthy and socially connected.

Volunteers

Our amazing volunteers are integral to the success of Neighbour Aid and our community is richer from your involvement. In addition to our over 200 volunteers we are thankful for the assistance from our corporate volunteers:

| | | |
|-----------------------|-------------------|--------------------|
| AON | NAB | Wells Fargo |
| Big Lift (UTS) | United Way | Zurich |

Board

Our board members contribute to the overall strategic direction, legal, contractual and compliance decisions. We are thankful for your guidance and for sharing your experience to make Neighbour Aid stronger.

Staff

Our staff members are committed to improving our clients' lives. Every day you make a difference with your empathetic, kind, professional service.

Service Providers

We are proud to work with contractors who support Neighbour Aid's Mission. Thank you:

Coaching Zone Five Dock
(Stand Tall)

Fleur Denny (Exercise and Movement, Alive & Kicking)

Shari Coventry (Laughter Yoga, Alive & Kicking)

Yoshiko Ito (Art Therapy, Alive & Kicking)

Angela & Peter Moniaci
(Lawn Mowing)

Elio Vigorito (Lawn Mowing)

Ian Hull (Lawn Mowing & Minor Home Maintenance)

Mario Caruso (Lawn Mowing)

Neal Coyte (Lawn Mowing)

Peter Harvie (Lawn Mowing)

Tom Badarani (Lawn Mowing)

Schools and Partners

We understand the value of intergenerational and community connections. Thank you for sharing life experiences with us:

Ashfield Boys High School
(Shopping Program)

Macquarie University Participation and Engagement Program
(Volunteer Program)

Rivendell School
(Garden Aid)

RSPCA NSW (Neighbour Aid Pets)

Sydney Local Health District (Dementia Wellness Workshops)

Western Sydney University
(Volunteer Program)

Support us

As a local not for profit we appreciate the support we receive from our volunteers, donors and supporters. You enable us to grow stronger; offering a wider range of programs, reaching more people in need. We are keen to connect and work with like-minded people and organisations who want to make a difference in the local community. Please contact us to find out more.

Inner West Neighbour Aid is an Incorporated Association.
ABN 20 500 363 056

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